



**RMS & CONDITIONS:**

HAD ONE Driving Services, a division of Hire-A-Driver (2003) NZ LIMITED, hereafter referred to as HAD ONE Driving Services. HAD ONE is a Registered, Trade Mark Brand, belonging to Hire-A-Driver (2003) NZ LIMITED.

Use of the HAD ONE Driving Services is deemed to be acceptance of these TERMS and CONDITIONS, by the Client.

Whilst we aim to provide this service to any Client which needs a driver HAD ONE Driving Services is under no SPECIFIC OBLIGATION to provide a driver and is subject to availability of staff at any given time.

We are a Sober Driving / Vehicle Delivery / Relief Driver Service, here to cater for those times you need any vehicle moved and you are not able to drive for any reason. We endeavor to provide a 24/7 service throughout the Wellington Region and all drivers are over 25 and hold a current full licence for the class of vehicle driven.

We endeavor to follow ALL traffic laws and to treat our clients with professional service and respect at all times. HAD ONE Driving Services will only accept liability if it is PROVEN STAFF and/or MANAGEMENT is criminally or financially negligent in executing our duties, to fulfill your contract.

NO liability will be transferred to HAD ONE Driving Services for ANY LOSS OR DAMAGE TO ANY PERSONAL PROPERTY left within a vehicle, whilst in our control. WE RECCOMEND NOTHING BE LEFT IN ANY VEHICLE AT ANY TIME FOR SECURITY PURPOSES anyway.

HAD ONE Driving Services, is @ no time obligated to send a driver to any place that may be unsafe for our staff or any other person.

Drivers have the right to terminate a drive @ ANY TIME, should the occupants of the vehicle pose any threat or danger to our staff, any other member of the public and/or to themselves. Passengers behavior is the responsibility of the Client, not our Staff.

PAYMENT MUST be made on completion of the trip undertaken by the Client, in cash, Eftpos, Credit Card (VISA/MASTERCARD/BANKCARD (NOT AMERICAN EXPRESS), Debit Card or any other agreed method of payment. eg Monthly account or internet banking(by prior arrangement only). ALL unpaid accounts will incur late fees and penalties &, in the event of failure to pay resulting in further action to recover the amount owed will incur all associated recovery costs and expenses in relation to recovery of that debt.

ANY COMPLAINTS should be put in writing and sent, in the first instance, to HAD ONE Driving Services to log on our COMPLAINTS REGISTER, held in our office and available to view, by prior arrangement. This can be emailed to [kevin@hadone.co.nz](mailto:kevin@hadone.co.nz) or by posting to P O BOX 31- 685 Lower Hutt. ANY COMPLAINTS MUST BE RECORDED AND the CLIENT NOTIFIED of any outcome resulting from that complaint.

All other normal TERMS and CONDITIONS APPLY to HAD ONE Driving Services and our CLIENTS.

Thank you. HAD ONE Driving Services.